

SECURITY POLICY

Your payment and personal information are always safe. Our Secure Sockets Layer (SSL) software is the industry standard and among the best software available today for secure commerce transactions. It encrypts all your personal information, including credit card number, name, and address, so that it cannot be read over the internet.

REFUND POLICY

Hospitality Minnesota does not offer refunds on event ticket purchases, course registrations, or membership dues outside of the parameters specified in the original purchase agreement. In special circumstances, tickets may be exchanged for a future event or course. Please contact Hospitality Minnesota at 651.778.2400 if such a need arises.

PRIVACY POLICY

Hospitality Minnesota and the Hospitality of Minnesota Education Foundation respect and are committed to protecting your privacy.

This privacy notice discloses the privacy practices for www.hospitalityminnesota.com, and applies solely to information collected by this website. It will notify you of the following:

1. What personally identifiable information is collected from you through the website, how it is used and with whom it may be shared.
2. What choices are available to you regarding the use of your data.
3. The security procedures in place to protect the misuse of your information.
4. How you can correct any inaccuracies in the information.

Information Collection, Use, and Sharing

We are the sole owners of the information collected on this site. We only have access to/collect information that you voluntarily give us via email or other direct contact from you.

We will use your information to respond to you, regarding the reason you contacted us. We will not share the information you give us through this website with any third party outside of our organization, other than as necessary to fulfill your request, e.g. to ship an order, extend product or service offerings.

Unless you ask us not to, Hospitality Minnesota, its Allied members and the Hospitality of Minnesota Education Foundation may contact you via email in the future to tell you about specials, new products or services, or changes to this privacy policy.

Your Access To and Control Over Information

You may opt out of any future contacts from us at any time. You can do the following at any time by contacting us via the email address or phone number given on our website:

- See what data we have about you, if any.
- Change/correct any data we have about you.
- Have us delete any data we have about you.
- Express any concern you have about our use of your data.

Security

We take precautions to protect your information. When you submit sensitive information via the website, your information is protected both online and offline.

Wherever we collect sensitive information (such as credit card data), that information is encrypted and transmitted to us in a secure way. You can verify this by looking for a lock icon in the address bar and looking for “https” at the beginning of the address of the Web page.

While we use encryption to protect sensitive information transmitted online, we also protect your information offline. Only employees who need the information to perform a specific job (for example, billing or customer service) are granted access to personally identifiable information. The computers/servers in which we store personally identifiable information are kept in a secure environment.

Registration

During registration a user is required to give certain information (such as name and email address). This information is used to contact you about the classes/products/services on our site, unless you have specifically expressed otherwise.

Orders

To make purchases from Hospitality Minnesota or the Hospitality Minnesota Education Foundation, you must provide contact information such as name and shipping address) and financial information such as credit card number, expiration date). This information is used for billing purposes and to fill your orders. If we have trouble processing an order, we will contact you using the information you have provided to us.

Cookies

Cookies are used on this site. A “Cookie” is a piece of data stored on a site visitor’s hard drive to help us improve your access to our site and identify repeat visitors to our site. For instance, when we use a cookie to identify you, you would not have to log in a password more than once, thereby saving time while on our site. Cookies can also enable us to track and target the interests of our users to enhance the experience on our site. *Usage of a cookie is in no way linked to any personally identifiable information on our site.*

Sharing

We may share aggregated demographic information, not linked to any personal information, for the purposes of industry and marketing research. We share basic contact information with our vendor members as a dimension of the benefits of membership and in order to bring value-added products and services to your attention.

We use an outside shipping company to ship orders, and a credit card processing company to bill users for goods and services. We will only work with companies that provide the assurance to us that they do not retain, share, store or use personally identifiable information for any secondary purposes beyond filling your order.

We partner with other parties to provide specific services/classes. When the user signs up for these services, we will share names, or other contact information that is necessary for the third party to provide these services. These parties are not allowed to use personally identifiable information except for the purpose of providing these services.

Links

This website contains links to other sites. Please be aware that we are not responsible for the content or privacy practices of such other sites. We encourage our users to be aware when they leave our site and to read the privacy statements of any other site that collects personally identifiable information.

Surveys and Contests

From time-to-time our site requests information via surveys or contests. Participation in these surveys or contests is completely voluntary and you may choose to participate, or not, and therefore disclose this information. Information requested may include contact information (such as name and address), and demographic information (such as zip code, age, income level). Contact information will be used to notify the winners and award prizes. Survey information will be used for purposes of monitoring or improving the use and satisfaction of this site.

If you feel that we are not abiding by this privacy policy, you should contact us immediately via telephone at 651.778.2400 or info@hospitalitymn.com